



TITLE: GAME ATTENDANT
POSITION TYPE: PART TIME

DEPARTMENT: RECEPTION
REPORTING TO: GENERAL MANAGER & MANAGER OF TECHNOLOGY
FLSA STATUS: NON-EXEMPT

Company Overview:

Flight Club is the home of the Social Darts™ phenomenon and a multi-award-winning venue with multiple locations in the United States and numerous locations in the United Kingdom. We provide our guests with premium, high-quality food and beverage menu options along with proprietary gaming technology that takes the math out of darts & allows groups to play together. The traditional game of darts has been revolutionized using unique, vision-tracking gameplay technology with an elevated twist on games you already love. Our team members work together to deliver social experiences and celebrations unmatched in hospitality. Through your enthusiasm for greatness, our core values, and our high company standards we know together you can develop into a master entertainer in our growing brand.

Position Purpose:

The game attendant position ensures maintenance of gaming to deliver high-quality experience for our guests. This individual is responsible for ensuring all materials for gaming needed are in place and technology is fully functioning. This position is crucial to the day-to-day operations and keeps update with the U.K. expectations. Our emphasis on product knowledge is essential to deliver an experience above the ordinary. We expect nothing short of greatness and know your passion sets you apart to make you the ringleader of your show each shift.

Responsibilities:

- Report for all scheduled shifts punctually in proper attire to proper health and hygiene standards
- Ensure all required materials and game technology is fully functional daily
- Troubleshoot any technical issues in venue while maintaining constant communication with the UK for reoccurring issue, updates on technology, and new software rollouts
- Perform routine maintenance on all physical components of the gaming area including but not limited to replacing dartboards, corks, TVs, cameras, light bulbs, and keeping the area woodwork to Company standards throughout the venue
- Ensure all supplies and equipment are properly stocked and organized
- Ordering supplies as needed with approval from the General Manager and Manger of Technology

- Attend training sessions and team meetings as required per department
- Comply with the Company's rules and procedures along with any reasonable requests made from management during a shift
- Follow all health and safety guidelines maintaining to proper procedures and reporting to management any hazardous situation or incident

Our Team Members Are:

- Teamwork driven to succeed as a cohesive unit
- Detail oriented with strong organizational skills
- Energetic and positive – maintain high energy throughout service
- Professionals with a welcoming and presentable appearance
- Ability to multitask and keep up with a high-volume environment
- Possess the desire to elevate, educate, and develop through continued training

Must be able to pass exams with a 90% or better in each of the following categories:

- All issued training throughout employment

Requirements & Minimum Qualifications

- Experience with Windows operating system for both computers and tablets
- Required to sign a non-disclose agreement for all software and proprietary information
- Available to work various shift times and days, including weekends and holidays
- Able to stand and/ or walk for long periods of time
- Ability to lift over 50+ lbs. if necessary
- Authorized to legally work in the US

The Company reserves the right in its absolute discretion to add to your duties or amend this job description at any time. In addition to the above duties, you will carry out such other duties as the Company reasonably directs from time to time.

Equal Opportunity Statement: Flight Club is proud to be an equal opportunity employer. It is our policy to provide equal employment opportunities to all qualified applicants and employees without regard to their actual or perceived race, color, religion, sex, sexual orientation, marital or civil union status, age, national origin, disability, pregnancy, childbirth or related medical condition, citizenship, veteran status, genetic information, gender, gender identity or expression, or any other basis prohibited by law.